

Person-Centred Supports

Outcome:

Each Participant accesses supports that promote, uphold and respect their legal and human rights and is enabled to exercise informed choice and control. The provision of supports promotes, upholds, respects individual rights to freedom of expression, self-determination and decision -making.

Statement:

planHELP actively promote inclusion of all of our clients within their own environments. We acknowledge and support the right of everyone to participate within all aspects of their community. Each participant's legal and human rights are understood and incorporated into everyday practice.

Responsibilities:

planHELP responsibilities

- Collect as much relevant information regarding the natural environments of the client as possible
- Collaborate with both the client and relevant people within their environment
- Conduct assessment and intervention wherever possible within the natural environment of the client
- Communicate with the client and relevant people about provision of supports in a way that is responsive to their needs
- Communicate in way that it is most likely to be understood by the client and relevant people taking into account language, mode of communication, style of language.
- Ensure that environments important to the client are included in support planning
- Ensure that intervention strategies are relevant and achievable within the identified environments
- Support client and relevant people to engage with their support network and chosen community as directed by the participant (or their legal decision maker)

Client responsibilities:

- To provide, where possible, information about relevant natural environments for the client
- To provide information, where possible, as to relevant people within the natural environments
- To do their best to engage with identified intervention strategies
- To inform us if intervention strategies are proving to be less relevant or too challenging within the natural environment

Links:

United Nations Convention on the Rights of People With Disability

United Nations Convention on the Rights of the Child